

Our Policies

Pet Sitting Policies

Appointments required for all services or consultations

DAY CARE
drop-offs as early as
6:00 a.m. to 7:00 p.m.

BOARDING
Schedules on
"As need basis"

Lunch Buddies LLC. Associates will only provide care to canines that are friendly, healthy, non-aggressive, non-dangerous or contagious.

Associate will perform on contracted tasks and services made between pet parent and Lunch Buddies Associate. Extra fees may apply on additional tasks or services requested by pet parent on last minute changes and or after start date.

Lunch Buddies LLC. Associate will host a free 1/2 hour consultation with pet parent prior to hiring. Details pertaining to all pet care needs, tasks and services will be discussed in full detail including pet food, pet routine and schedule, medical attention, first aid or prescription administration, pet behaviors, emergency procedures, basic grooming and other pet related issues.

Fees will be paid at time of hire. Pet parent will receive a copy of the signed agreed contract. If other fees incur while pet parent is away, such as; emergency trip to Veterinarian, pet parent requests pet to stay longer than normal hours, provide extra tasks or services that were not originally agreed upon, associate needed to provide extra food, medication or other needed items pet parent agrees to pay for any and all extra fees with proof of purchase receipt to pet parent upon arrival date home. Pet parents agree to pay any and all transportation fees related to pet care such as pet taxi to Veterinarian or going out to make pet related purchases. Transportation fee starts at \$15 and up depending on distance driven.

Pet parent will provide current Veterinarian records for all pet. Pet parent will provide pet food, pet supplies, equipment, snacks, treats, toys, R/X or over the counter medication or other medical related supplies for pet, leash, collar with tags, bowls and pet bedding.

No refunds on pet parent arriving home early. Time is reserved and cannot be resold. No refunds on cancellations less 7-day notice. A 25% surcharge is deducted from refund issued prior to 7-day cancellation to cover business expenses.

Lunch Buddies LLC. Associate will provide 24-hour notice if unable to provide service. Lunch Buddies Associate will strive to provide another pet sitter or issue a full refund to pet parent if another pet sitter cannot be provided.

Contracts, fees and policies may be amended at any given time to protect both parties for safety and liability issues.

Privacy Promise

Lunch Buddies LLC. promises to never sell or distribute any information about you individually without your permission, and we promise not to pepper you with email. Please note that your information may be transferred if there is a sale, merger, transfer, exchange, or other disposition of Lunch Buddies, LLC.

Other Processing

We use PayPal to process all orders. You can pay with any major credit card or from your PayPal account if you have one. PayPal protects your financial information with industry leading security and fraud prevention systems. When you use PayPal, your financial information is not shared with the merchant. Once your payment is complete, you will be emailed a receipt for this transaction.

Our Links Policy

We will link to your website if it is related to pets or the Fredericksburg area and if we think it will be of interest to our customers. We might consider other topics if we think our customers will be interested.

We will not link to you if your content or advertising includes animal abuse, pornography, hate, violence, support for violent or discriminatory groups or illegal activities, or other material we deem offensive. Your site must be informative, accurate, original, well designed, and well maintained. Please do not submit sites that are under construction. Wait until it is complete. You should be willing to link back to us although linking is not required. When links to us are removed, we reserve the right to do the same.

We reserve the right to decline to link to you if we deem you to be a competitor.

We reserve the right to reject any links at our discretion without explanation. To help us prepare your link, please submit a sentence or two describing your site. We reserve the right to edit the description. If we link to you, listings are usually in alphabetical order. Occasionally we will give a prime position to a site we think is special.

Disclaimers and Limitations

This website and all the information contained in it comes to you without warranties of any kind, either expressed or implied. Under no circumstances are we liable for any damages that result from use of the site. Prices may change without notice.